



ANA Signs Contract with Amadeus for International Flights Reservation, Inventory and Departure Control System

ANA Introduces global system to enhance passenger service

TOKYO May 30, 2011 - ANA Group, Japan's largest airline, announced that it has signed a contract with Amadeus to introduce the company's international flight reservation, inventory and departure control systems across the airline's global network such as the Amadeus Altéa Suite.

The new system will automate ANA's entire customer management process; streamlining the passenger travel experience from beginning to end whilst also simplifying check-in. Furthermore, ANA will be able to book passengers on alternative flights or re-book those passengers affected by disruption with the simple click of a button.

Implementation will begin this June with the aim of migrating from ANA's existing legacy system to Amadeus by 2015.

Transition to the Amadeus Altéa Suite forms part of ANA's strategy to globalize its airline operations, further improving passenger services and reducing overall IT costs.

By outsourcing its passenger reservation system to Amadeus, ANA aims to reduce annual IT costs by Y1 billion.

Keisuke Okada, ANA's Executive Vice President, said, "We are pleased to have a contract with Amadeus which is major industry player for advanced technology systems. We are convinced that the Amadeus system will help us to expand our global marketing and improve productivity".

ANA is the latest member of the Star Alliance group of airlines to adopt the Amadeus Altéa Suite. This will simplify ANA's passenger reservation processes and strengthen its cooperation with other Star Alliance members.

Julia Sattel, Vice President, Airline IT, Amadeus IT Group said: "We are thrilled to welcome ANA as the first Japanese airline to choose Altéa. We look forward to working together with ANA and its customers in order to bring our world-class technology benefits to the region."

About ANA Group

All Nippon Airways is the eighth largest airline in the world by revenues and the largest in Japan by passenger numbers. Founded in 1952, it flies today to 76 domestic and international cities in a fleet of 228 aircraft serving a network of 164 routes. ANA has 33,000 employees and operates more than 1,000 flights a day. In 2009, it carried 44 million passengers and generated revenues of \$13.7bn. ANA has been a core member of Star Alliance since 1999 and more than 20 million members belong to its Frequent Flyer Program (ANA Mileage Club). ANA is the launch customer for the world's newest and most advanced passenger aircraft, the Boeing 787 Dreamliner.

About Amadeus

Amadeus is a leading transaction processor and provider of advanced technology solutions for the global travel and tourism industry.

Customer groups include travel providers (e.g. airlines, hotels, rail, ferries, etc.), travel sellers (travel agencies and websites), and travel buyers (corporations and individual travellers).

The group operates a transaction-based business model and processed more than 850 million billable travel transactions in 2010.

Amadeus has central sites in Madrid (corporate headquarters and marketing), Nice (development) and Erding (operations – data processing centre) and regional offices in Miami, Buenos Aires, Bangkok and Dubai. At a market level, Amadeus maintains customer operations through 73 local Amadeus Commercial Organisations covering 195 countries.

Amadeus is listed on the Madrid, Barcelona, Bilbao and Valencia stock exchanges and trades under the symbol "AMS.MC". For the year ended December 31 2010, the company reported revenues of €2,683 million and EBITDA of €1,015 million. The Amadeus group employs over 10,130 people worldwide, with 123 nationalities represented at the central offices.

To find out more about Amadeus please visit www.amadeus.com

To visit the Amadeus Investor Relations centre please www.investors.amadeus.com

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