

# Conditions for Attaining Premium Status for Members Who Often Use Life Solution Services

\* The following are conditions for attaining premium status in FY 2025.

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# Conditions by Premium Status

	<Condition 1> Premium Points Earned in the Year *1 (only those earned through ANA Group-operated flights)	<Condition 2> Number of Life Solution Services Used *2	<Condition 3> Total Amount for ANA Card and ANA Pay Payments *3
	<b>150,000</b>	<b>7</b> services or more	JPY <b>6,000,000</b>
	<b>80,000</b>	<b>7</b> services or more	JPY <b>4,000,000</b>
	<b>50,000</b>	<b>7</b> services or more	JPY <b>5,000,000</b>
	<b>30,000</b>	<b>7</b> services or more	JPY <b>4,000,000</b>
	<b>15,000</b>	<b>4</b> services or more	JPY <b>3,000,000</b>

The following periods are eligible for status in FY2025.

- \*1. Premium Points will be counted toward the fulfillment of the relevant condition if they are earned by boarding ANA Group-operated flights between January 1 and December 31, 2024.
- \*2. Services will be counted toward the fulfillment of the relevant condition if they are used between December 16, 2023 and December 15, 2024. The applicable period may be different for some services. For further details, please see Eligible Life Solution Services after P.4.
- \*3. Payments will be counted toward the fulfillment of the relevant condition if they are made between December 16, 2023 and December 15, 2024 and the payment data has arrived at the credit card company between the same period. For further details, please see Eligible Payment Amount on P19-20.

## Notes

- Members who fulfill both of the conditions below for attaining Premium Status will be granted a higher status.
  - Achieve Premium status based on Premium Points alone
  - Achieve Premium status based on Premium Points and Life Solution Services
- Members attaining Premium Status through the use of Life Solution services will be notified by email around March 2025, not when the conditions are achieved.

# Notes Regarding the Use of Life Solution Services

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The 14 Life Solution Services listed on P.4 and thereafter can be counted toward the fulfillment of Condition 2 for attaining a status. If you meet the following requirements for any of these services, they will be included in the number of Life Solution Services required for attaining a status for the next fiscal year.

- The date of use as defined for the service falls within the applicable period.
  - \* Please see How to Check in the detailed information for the relevant service below.

## **[Notes Regarding the Number of Life Solution Services Used]**

- \* Depending on the timing when the use of a service will be shown in the Performance Report or on the View ANA SKY COIN Balance page, eligibility for Premium Service may start on April 2 or later.
- \* Even if you use the same service multiple times, this will be counted as 1 service toward the fulfillment of the relevant condition.
- \* Services that are fully paid with miles or payments that are made with coupons ineligible for mileage accrual will not be counted toward the fulfillment of the relevant condition.
- \* Please confirm the notes for each service from the link to the relevant service details.


# Eligible Life Solutions Services

\* The following periods are eligible for status in FY2025.

## Changes

- The following services will be added.
  - ANA Research / ANA Selection / penguin
- The following services are also eligible for use with miles and ANA SKY COINS.
  - ANA Shopping A-style / ANA Selection / ANA STORE@SKY / ANA Mall / ANA Traveler's / ANA FESTA
- From FY2025, bonus miles for enrolling or continuing enrollment in ANA Mileage Mall and ANA Card will not be eligible.

\* These will also not be counted for Other Mileage Partners.

Services	Conditions
<b>ANA Hometown Tax Program (Furusato Nōzei)</b> 	<b>Applicable Period</b> December 16, 2023 to December 15, 2024  <b>Conditions</b> Earn miles by making a contribution during the applicable period.  <b>How to Check</b> Log in to the ANA website and check on the Performance Report page that the date of use in the Activity Details is within the applicable period. The date of contribution will be considered as the date of use.  * Miles will be accrued at the end of the month 2 months after the contribution, but in the Performance Report the date of contribution will be shown as the date of use.  * If you wish to confirm your date of contribution before it is shown in the Performance Report, please check the contribution history from My Page on the ANA Hometown Tax Program website *1 . (You need to log in to be able to confirm the information on My Page.)  *1. Text is available in Japanese only.  <b>Notes</b> * Disaster relieve donations are not eligible for mileage accumulation.

# Eligible Life Solutions Services

\* The following periods are eligible for status in FY2025.

## Services

## Conditions

### Applicable Period

December 16, 2023 to December 15, 2024

### Conditions

Earn ANA SKY COINS during the applicable period by performing the procedures for applying for or renewing an insurance policy.

### How to Check

Log in to the ANA website and check on the View ANA SKY COIN Balance page that the date of use in the Activity Summary is within the applicable period. The date on which ANA SKY COINS have been accrued will be considered as the date of use.

\* ANA SKY COINS are accrued based on the effective date of the insurance policy applied for, and depending on the type of insurance purchased, they will be accrued during the beginning of the month a maximum of 5 months after the application was made.

\* The accrual date is also shown with the date of use on the ANA SKY COIN Account Balance Reference, so if it is going to take time for your ANA SKY COINS to be credited to your account, please apply as soon as possible. However, ANA SKY COINS may not be accrued depending on the results of the application screening process (e.g., if the application is found to contain mistakes).

For details on the accrual schedule for ANA SKY COINS, please refer to "Changes to the accrual schedule for new ANA Insurance 'Wings to Tomorrow' ANA SKY COIN applications as of August 1, 2023".

### Notes

\* ANA SKY COINS for accident insurance policy renewal will be accrued at the beginning of July each year (for products that are renewed on May 1 each year).

\* Annual insurance premiums of JPY 2,500 or more per application (regardless of whether it is for a new policy or to renew an existing policy) are eligible for ANA SKY COIN accrual. For other points to note on accrual, please see the ANA Insurance website \*1.

\* SORAHO is not included in ANA Insurance. It is included under the service category Other Mileage Partners.

\*1. Text is available in Japanese only.

ANA Insurance  
Services



# Eligible Life Solutions Services

\* The following periods are eligible for status in FY2025.

## Services

## Conditions

### ANA Residential Services

ANAの住まい

マイルが貯まる不動産情報

### Applicable Period

December 16, 2023 to December 15, 2024

### Conditions

Use one of the following services to earn miles during the applicable period.

The date indicated in brackets will be considered as the date of use of the relevant service.

- Condominium/detached home/land purchases (handover date)
- Condominium/apartment/detached home rentals (contract start date)
- Renovations, constructions including new house orders (construction start date or handover date)

\* The date of use may differ depending on the relevant company's definition.

- Interior purchases (purchase date)
- Resort membership, timeshare purchases (purchase date, enrollment date)
- Purchases of investment properties such as apartment blocks and small-lot real estate products (handover date)
- Real estate sales (handover date)

### How to Check

Log in to the ANA website and check on the Performance Report page that the date of use in the Activity Details is within the applicable period.

The date indicated in brackets above will be considered as the date of use of the relevant eligible service.

\* Miles will be accrued 2 to 3 months after use of the relevant service, but in the Performance Report the date indicated in brackets above will be shown as the date of use. Please note that depending on the service, it may take more than 3 months for miles to be accrued.

\* If your status of use is unclear, please use the Inquiry Form \*1.

\*1. Text is available in Japanese only.

### Notes

\* Miles can only be accrued once per partner company. Partner companies that you have contacted in the past are ineligible for mileage accrual even if you received an introduction card for them.

# Eligible Life Solutions Services

\* The following periods are eligible for status in FY2025.

## Services

## Conditions

This service will be counted toward the fulfillment of the relevant condition, if you use either (1) or (2) below.

### (1) ANA FESTA

#### Applicable Period

December 16, 2023 to December 15, 2024

#### Conditions

- 1) Make a purchase that accrues miles during the applicable period.
- 2) Redeem miles for ANA FESTA coupons and make a purchase.

#### How to Check

Log in to the ANA website and check on the Performance Report page that the date of use in the Activity Details is within the applicable period.

- 1) The purchase date will be considered as the date of use.
- 2) The exchange date will be considered as the date of use.

**Airport Shops  
(Airport Shops /  
Airport Duty-Free  
Shops)**

**ANA FESTA**

**ANA DUTY FREE SHOP**

\* Miles will be accrued approximately 1 to 2 months after the purchase, but in the Performance Report the purchase date will be shown as the date of use.

#### Eligible Stores

ANA FESTA stores

\* The following stores will not be counted toward the fulfillment of the relevant condition.

Haneda Airport: ISHIYA CAFÉ AIRPORT inside the Pier, Mugis to Olive

Chubu International Airport: @festa Chubu Gate Store

All Starbucks Coffee outlets located within ANA FESTA shops

## (2) ANA DUTY FREE SHOP

### Applicable Period

December 16, 2023 to December 15, 2024

### Conditions

Earn miles by purchasing an item at an eligible store during the applicable period.

### How to Check

Log in to the ANA website and check on the Performance Report page that the date of use in the Activity Details is within the applicable period.

The purchase date will be considered as the date of use.

\* Miles will be accrued approximately 2 months after the purchase, but in the Performance Report the purchase date will be shown as the date of use.

**Airport Shops  
(Airport Shops /  
Airport Duty-Free  
Shops)**

**ANA FESTA**

[ANA DUTY FREE SHOP](#)

### Eligible Stores

Stores run by ANA Trading Duty Free Co., Ltd.

\* The Narita Airport BVLGARI store and the Kansai Airport BURBERRY store will be counted toward the fulfillment of the relevant condition.

\* The Kansai Airport BURBERRY store will close on September 30, 2023 and not be counted toward the fulfillment of the relevant condition.

### Notes

\* Any services indicated as ANA Card Miles Plus in the Activity Details on the Mileage Account Balance Reference page (after logging in to the ANA website) will not be counted toward the use of Airport Shops but toward ANA Card Miles Plus.



# Eligible Life Solutions Services

\* The following periods are eligible for status in FY2025.

Services	Conditions
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## Applicable Period

December 16, 2023 to December 15, 2024

## Conditions

Earn miles by using a service during the applicable period.

## How to Check

Log in to the ANA website and check on the Performance Report page that the date of use in the Activity Details is within the applicable period.

## Other Mileage Partners



\* As the timing of mileage accrual differs by service, please confirm the timing on the information page for the relevant service. Furthermore, the date indicated as the date of use in the Performance Report differs by service and may be different to the actual date of use.

## Notes

\* Even if you use multiple services from Other Mileage Partners, this will be counted as 1 service toward the fulfillment of the relevant condition.

\* The following services are not counted as Other Mileage Partners.  
ANA Japan Domestic Flights, ANA International Flights, Partner Airlines, ANA Hometown Tax Program (Furusato Nōzei), ANA Insurance, ANA Residential Services, In-flight Sales, ANA FESTA, ANA DUTY FREE SHOP, ANA Shopping A-style, ANA Traveler's, ANA Mileage Mall, ANA Card Miles Plus, ANA Mileage Club Mobile Plus, ANA ELECTRIC POWER, ANA Pocket, ANA Mall, ANA Research, penguin

\* Services that are not eligible after December 16, 2023  
Bonus miles when enrolling or continuing enrollment in ANA Card

# Eligible Life Solutions Services

\* The following periods are eligible for status in FY2025.

Services	Conditions
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## Applicable Period

December 16, 2023 to December 24, 2024

## Conditions

Earn miles by using a service during the applicable period.

## How to Check

Log in to the ANA website and check on the Performance Report page that the date of use in the Activity Details is within the applicable period.

\* The mileage accrual timing differs by credit card company. Furthermore, the date indicated as the date of use in the Performance Report differs by credit card company and may be different to the actual payment date.

## ANA Card Miles Plus



## Notes

\* Only the primary cardholder is eligible for this service. (Miles accrued by family card members are consolidated into the primary cardholder's account.)

\* Even if you use multiple ANA Card Miles Plus merchants, this will be counted as 1 service toward the fulfillment of the relevant condition.

# Eligible Life Solutions Services

\* The following periods are eligible for status in FY2025.

Services	Conditions
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## Applicable Period

December 16, 2023 to December 15, 2024

## Conditions

Earn miles by using a service during the applicable period.

## How to Check

Log in to the ANA website and check on the Performance Report page that the date of use in the Activity Details is within the applicable period.

Date of use = The last day of the month in which the power supply was confirmed.

(E.g.) If you use ANA ELECTRIC POWER from October 1 to 31, October 31 will be considered as the date of use.

### ANA ELECTRIC POWER



\* Electricity received up to around mid-November 2024 will count as service usage toward attaining Premium Status for FY2025. It takes around 1.5 to 2 months from the time of application to receive electricity, so please apply as early as possible.

Please note that incomplete application details may lead to further delays in receiving electricity.

\* Miles will be accrued up to the end of the month following the month of use, but in the Performance Report the last day of the month of use will be shown as the date of use.

(E.g.) If you use ANA ELECTRIC POWER from October 1 to 31, October 31 will be considered as the date of use and miles will be accrued up to the end of November.

\* Mileage accrual may be delayed for reasons such as delays in the provision of information from the electricity company.

\* Depending on the status of your application, you may have to wait up to 4 months until you start receiving electricity via the new provider.

# Eligible Life Solutions Services

\* The following periods are eligible for status in FY2025.

Services	Conditions
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This service will be counted toward the fulfillment of the relevant condition, if you use either (1) or (2) or (3) or (4) below.

## (1) ANA Shopping A-Style

### Applicable Period

December 16, 2023 to December 15, 2024

### Conditions

- 1) The product was purchased during the applicable period. Also, it has been shipped.
- 2) Purchase products using miles during the qualifying period.

### How to Check

Log in to the ANA website and check on the Performance Report page that the date of use in the Activity Details is within the applicable period.

- 1) The shipment date will be considered as the date of use.
- 2) Mileage redemption date will be considered as the date of use.

**ANA Shopping A-Style,  
ANA Selection,  
ANA STORE@SKY,  
International In - Flight  
Sales**

ANAショッピング ANA  
A-style Selection

ANA STORE@SKY ANA SKY  
SHOP

\* Miles will be accrued after the ordered item has been shipped and the shipment date will be shown as the date of use in the Performance Report.

\* It may take time for certain items to be shipped after they have been ordered, so please have this in mind when placing an order close to the end of the applicable period.

\* If you wish to confirm the shipment status before it is shown in the Performance Report, please check the order history on My Page on the ANA Shopping A-style website \*1. (You need to log in to be able to confirm the information on My Page.)

\*1. Text is available in Japanese only.

## (2) ANA Selection

### Applicable Period

December 16, 2023 to December 15, 2024

### Conditions

The product has been redeemed using miles and shipped during the applicable period.

### How to Check

On the Performance Report page after logging into the ANA Website, the date of use in the Activity Details is shown as within the applicable period.

The mileage deduction date will be considered as the date of use.

### (3) Purchase on ANA STORE@SKY or via Postcard (Japan Domestic Flights)

#### Applicable Period

December 16, 2023 to December 15, 2024

#### Conditions

- 1) The product was purchased during the applicable period. Also, it has been shipped.
- 2) Purchase products using miles during the qualifying period.

#### How to Check

Log in to the ANA website and check on the Performance Report page that the date of use in the Activity Details is within the applicable period.

- 1) The shipment date will be considered as the date of use.
- 2) Mileage redemption date will be considered as the date of use.

\* The amount shown under "In-flight purchases on domestic flights" in the "Usage details" section of the Performance Report will count as the amount spent at ANA STORE @SKY.

\* Miles will be accrued after the ordered item has been shipped and the shipment date will be shown as the date of use in the Performance Report.

\* It may take time for certain items to be shipped after they have been ordered, so please have this in mind when placing an order close to the end of the applicable period.

\* If you wish to confirm the shipment status before it is shown in the Performance Report, please check the order history on My Page on the ANA Shopping A-style website \*1. (You need to log in to be able to confirm the information on My Page.)

\*1. Text is available in Japanese only.

#### Notes

\* For purchases on ANA STORE@SKY and via postcard it is not required that the departure date and purchase date are within the applicable period.

**ANA Shopping A-Style,  
ANA Selection,  
ANA STORE@SKY,  
International In - Flight  
Sales**

ANAショッピング ANA  
A-style Selection

ANA STORE@SKY ANA SKY  
SHOP

## (4) International In - Flight Sales

ANA Shopping A-style,  
ANA Selection,  
ANA STORE@SKY,  
International In - Flight  
Sales



### Applicable Period

December 16, 2023 to December 15, 2024

### Conditions

Make a purchase that accrues miles during the applicable period.

### How to Check

Log in to the ANA website and check on the Performance Report page that the date of use in the Activity Details is within the applicable period.

The purchase date will be considered as the date of use.

\* Miles will be accrued approximately 1 to 2 months after purchase, but in the Performance Report the purchase date will be shown as the date of use.

## Services

## Conditions

### Applicable Period

December 16, 2023 to December 15, 2024

### Conditions

Any of the following conditions must be achieved.

- (1) A product eligible for mileage accumulation has been purchased and shipped during the qualifying period, and mileage accumulation has been completed.
- (2) Use miles to purchase products during the applicable period.

\* Miles will be credited 14 days or later after the shipment date of the ordered product.

\* It may take time for certain items to be shipped after they have been ordered, so please have this in mind when placing an order close to the end of the applicable period.

### How to Check

Log in to the ANA website and check on the Performance Report page that the date of use in the Activity Details is within the applicable period.

- (1) Date of use = Mile accrual date

ANA Mall



# Eligible Life Solutions Services

\* The following periods are eligible for status in FY2025.

Services	Conditions
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## Applicable Period

December 16, 2023 to December 15, 2024

## Conditions

Any of the following conditions must be achieved.

- (1) Earn miles by using a service during the applicable period.
- (2) Purchase products using miles or ANA SKY COINS.

\* ANA TRAVELER'S Online Tour is not counted as ANA TRAVELER'S because it is distributed through the video distribution service ""penguin"". It will be counted as Other Mileage Partners.

## How to Check

Log in to the ANA website and check on the Performance Report page that the date of use in the Activity Details is within the applicable period.

ANA Traveler's



The dates below will be considered as the date of use.

For (1)


- Domestic and overseas tour products: Departure date
- Hotel: Date of check-out
- Car rental: Date of use
- Golf: Date of playing golf
- Activity: Reservation date

For (2)

- <Using SKY COINS>
- Domestic and overseas tour products: Reservation date
- <Using miles>
- Hotel: Reservation date
- Car rental: Reservation date
- Activity: Reservation date

# Eligible Life Solutions Services

\* The following periods are eligible for status in FY2025.

Services	Conditions
<b>ANA Mileage Club Mobile Plus</b>	<b>Applicable Period</b> December 16, 2023 to December 15, 2024
	<b>Conditions</b> Sign up for this service or renew your contract within the applicable period.
 <b>ANAマイレージクラブ モバイルプラス</b>	<b>How to Check</b> Log in to the ANA website, go to My Menu, and click on Change Address. AMC Mobile Plus under Fields That Cannot Be Edited will be indicated as Registered.
	* If you sign up for this service, the status of being Registered will be shown in My Menu on the same day.



# Eligible Life Solutions Services

\* The following periods are eligible for status in FY2025.

## Services

## Conditions

### Applicable Period

December 16, 2023 to December 15, 2024

### Conditions

Fulfill all of the following conditions during the applicable period.

- (1) Download the ANA Pocket app, complete the member registration, and continue to use the app during the applicable period.
- (2) Register your ANA Mileage Club membership number to your ANA Pocket account.
- (3) The plan has been changed to ANA Pocket Pro (550 yen per month), or the plan has been continued.

\* The settings for (2) can be performed from Account Information in the menu (≡) at the upper left of the app's top screen.

\* The plan for (3) can be changed from Profile Settings > Change plan from Web My Page in the menu (≡) at the upper left of the app's top screen.

ANA Pocket



### How to Check

As of the end of the month during the applicable period, Account Information in the ANA Pocket App should be as follows.

- "Pocket Pro" should be displayed in Profile Settings in the menu (≡) at the upper left of the app's top screen.

\* If the above condition is reached even once during the applicable period, it will be determined to be achieved.


\* Please note that repeatedly registering/canceling your membership or changing to/canceling the ANA Pocket Pro plan may result in it not being determined as achieved.


\* If the payment for the plan update is unsuccessful, it may delay the achievement being reflected.

\* Even if using the fee waiver promotion for the first two months, you will still be eligible for ANA Pocket Pro.

# Eligible Life Solutions Services

\* The following periods are eligible for status in FY2025.

Services	Conditions
 <p>ANA Research</p>	<p><b>Applicable Period</b> December 16, 2023 to December 15, 2024</p> <p><b>Conditions</b> Fulfill all of the following conditions during the applicable period.</p> <ol style="list-style-type: none"><li>(1) Newly register as ANA Research monitor or continue to be registered as a monitor.</li><li>(2) Complete one or more surveys delivered on the ANA Research survey site during the period to earn survey points.</li></ol> <p><b>How to Check</b> On the Points tab of the ANA Research survey site, you can check survey points you have earned during the applicable period.</p> <p><b>Notes</b></p> <ul style="list-style-type: none"><li>* To register as a new monitor and log in to the ANA Research Survey site, you will need to enter your ANA Mileage Club membership number and your ANA Mileage Club password.</li><li>* The number of surveys delivered is not guaranteed.</li></ul>

Services	Conditions
 <p>penguin</p>	<p><b>Applicable Period</b> December 16, 2023 to December 15, 2024</p> <p><b>Conditions</b> Fulfill all of the following conditions during the applicable period.</p> <ol style="list-style-type: none"><li>(1) penguin's membership registration has been completed and continues.</li><li>(2) Your ANA Mileage Club membership number is linked to your account.</li><li>(3) You have watched one or more on-demand or live video streams.</li></ol> <p><b>How to Check</b> During the applicable period, your profile on My Page after registering for penguin is in the following two conditions.</p> <ol style="list-style-type: none"><li>1. The "AMC member number (Optional)" item is registered.</li><li>2. The viewing status of at least one on-demand stream is complete (100%) or you have registered to view one or more live video streams being streamed within the applicable period.</li></ol>

# Eligible Payment Amount

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## Amount for ANA Card Payments

(Excluding the amount to charge ANA Pay with an ANA Card)



## Amount for ANA Pay Payments

(Excludes amounts paid using ANA Pay miles charged from ANA Miles)

### Applicable

ANA Card

December 16, 2023 - December 15, 2024.

ANA Pay

January 1, 2024 - December 31, 2024.

\*Updated October 11, 2024

\* The following periods are eligible for status in FY2025.

### Eligible ANA Cards

- ANA Cards issued in Japan which have ANA CARD printed on the front side are eligible cards.
- The primary member must have an eligible card.
- If you have canceled your eligible ANA Card, your payments made with the relevant card will generally no longer be counted toward the fulfillment of the relevant condition for attaining Premium Status.

### About adding up your usage amounts

- Payments made by family card members will be added to the primary member's payment amount.
- Payments made with a Diners Club Business Account Card will be added to the primary member's payment amount.
- If you have multiple eligible cards and they are combined under a single mileage account, the payment amounts for the ANA Cards will be aggregated.

### Payment Amounts Not Counted Toward the Fulfillment of Condition 3

The payment amounts outlined below will not be counted toward the fulfillment of the relevant condition.

- If data of refund amount is received by ANA from the credit card company during the applicable period
- Payment data from eligible partner merchants that have not arrived at the relevant credit card company during the applicable period
- If you change to a card provided by a different brand, the payments made using your previous card will generally not be counted toward the fulfillment of the relevant condition.
- Amounts paid using ANA Corporate Cards
- Amounts paid using e-money (including Rakuten Edy, PASMO, Suica and nanaco) loaded onto the card
- Amounts paid with ANA Cards issued outside Japan (ANA Card U.S.A., CTBC ANA Card, Dah Sing ANA Card, China Minsheng Bank ANA Card, etc.)
- Amounts paid with ANA UnionPay Card
- Annual membership fees, various handling fees (for issuing supplementary cards, redeeming miles, making revolving payments/installment payments, using skip-a-payment options, etc.) and money borrowed through small-loan lending services
  - \* Amounts for revolving payments/installment payments, or lump-sum payments after a bonus will be counted toward the fulfillment of the relevant condition if the payment date is within the applicable period.
- Amounts when charging ANA Pay with an ANA Card
- If your ANA Mileage Club membership number and credit card number have changed due to loss, change or reissue of the relevant ANA Card, the payment amount may not be counted toward the fulfillment of the relevant condition.

### Use of ANA Pay That Will Be Counted Toward Fulfillment of Condition 3

- Only 1 ANA Pay account can be registered per member.
- When adding up payment amounts, charging ANA Pay with an ANA family card will be considered as amount charged by the primary member.
- Even if an ANA Pay balance is charged with an ANA family card, any amounts paid using that balance will be combined with the amounts paid by the primary member.
- If you have canceled your ANA Pay account, the amounts paid from that account will generally no longer be counted toward the fulfillment of the relevant condition for attaining Premium Status.

### Display Timings for ANA Card and ANA Pay Payments Amounts on the Performance Report Screen

Only amounts for payments made with American Express cards will be updated once per year for system-related reasons.

Display Timings for ANA Card and ANA Pay Payment Amounts on the Performance Report Screen		Update Frequency
ANA Card Sumitomo Mitsui Card JCB Diners Card	By the end of the month 2 months after the month of usage. (E.g.) For usage from January 16 to February 15 ⇒ Reflected by the end of March	Monthly
ANA Card American Express	For usage from December 16 to December 15 of the following year ⇒ Reflected by the end of February	Once a year
ANA Pay	Until the end of the month following the month of use.* (E.g.)For usage from January 1 to January 31 ⇒ Reflected by the end of February	Monthly

\*Updated October 11, 2024

Please check each credit card company's online statement for the latest statement.

\*Please refer to ANA Pay payment method for the amount of charges confirmation method from ANA card to ANA Pay.

#### **[JCB]**

Please confirm your transactions on MyJCB (Japanese site)

#### **[Sumitomo Mitsui Card (Visa/MasterCard)]**

Please confirm your transactions on Vpass (Japanese site)

#### **[Diners Card]**

Please confirm your transactions on Club Online (Japanese site)

#### **[American Express]**

Please confirm your transactions on the American Express online services (Japanese site)

As of October 2024