

Mandatory

Subject * Enter the subject line of the inquiry, and t
International flight carry-on baggage

Please check Our FAQ before making an inquiry.

Keyword search

Customer Information

Title * --

Name * Please input space between last and first name.
SORANO TARO

ANA Number Ten digit number

Residence * amc-tyocenter@ana.co.jp

E-mail address *
Phone Number

Departure date
Flight No. number only ANA e.g. 1006
From-To
Reservation No.
e-Ticket No.

Category of comments * --

Comments * Reservation, changes to your itinerary, cancellation, seat assignment, issuance, boarding, etc.), request for special, etc. will not be accepted through this page reservation call center.

Attachments Note: Please kindly send attachment pictures files in either .pdf, .jpg, .jpeg, .gif, .png formats. (Pictures taken by smartphones are usually in these formats) Please be advised that files (pictures, documents etc.) cannot be attached when using the ANA App. Please use our Smartphone site to send any attachments.

If you experience connection trouble with our ANA web site, please enter your PC environment.

Time and date when problem occurred.
OS e.g. Windows 7, MacOS X10.9
Browser e.g. IE10, Firefox, Chrome9

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Replied appropriately to customer comments or complaints regarding reservations or operations conducted by Star Alliance or code share partner airlines may necessitate the sharing of your personal data with those carriers, for the purpose of investigation of circumstances, or to transfer the case to the appropriate carrier for direct handling. Personal information will be shared with partner carriers for these express purposes only.
If it is urgent, please contact us by telephone to receive our immediate attention.

Agree Submit

带「*」号为必填项。
请填写完整。

标题

请在下拉菜单中选择您的称谓：
-- Mr. : 先生
Ms. : 女士

姓名

请在下拉菜单中选择您的居住国家/地区
-- Japan = 日本
Americas = 美洲
Europe = 欧洲
China = 中国
Others = 其他

请填写邮箱。

如咨询航班预订相关信息，
请在此处填写具体内容。

搭乘日期

航班号

行程（出发地-目的地）

预约编号

电子机票号

请在下拉菜单中选择咨询类型
-- Complaint = 投诉
Praise = 表扬
Suggestion = 建议
Inquiry = 问询
Unspecified = 其他

请填写咨询内容

请将附件上传至此处。
上传文件格式支持：「.pdf」「.jpg」「.jpeg」「.gif」「.png」。

请在阅读ANA隐私条款
（<https://www.ana.co.jp/wws/privacy/c/ana.html>）后，
勾选“Agree（同意）”，点击“submit”进行发送。